

No. of Participants	Seminars/Training	Description	Average hours per training session	Date of Training
1	Briefing on the First Polymer Banknote Series	The session is to introduced to the participants the First Philippine Polymer Banknote Series, explaining the new polymer banknotes' features, security elements, and benefits (such as enhanced durability).	4 Hours	January 7, 2025
24	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	January 13, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	January 14, 2025
1	IT Project Management	A technical and managerial training program designed to equip participants with essential IT project management principles and best practices, including project planning, scheduling, risk management, stakeholder coordination, resource management, and successful delivery of IT projects within scope, time, and budget.	2 days	January 15–16, 2025
2	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	January 16, 2025
6	Property Appraisal (with CPD Credit Units)	A professional development program focused on the principles and techniques of property appraisal, including valuation methods, market analysis, risk assessment, and documentation standards, aimed at enhancing competency in accurate property valuation and compliance with regulatory and professional standards.	2 days	January 16–17, 2025
121	BBD Learning Series: Teller's Function	Aims to equip Teller's on their foundational function by defining their responsibilities, authorities and limitations. This will enable attendees to be knowledgeable on the implications of not complying with the process of UCPB Savings.	3 Hours	January 18, 2025
5	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	January 20, 2025
2	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	January 21, 2025

26	Effective Business Writing: Professionalizing Your Communication Skills	The training covered key principles and guidelines of effective business writing, including grammar rules, common errors in business correspondence, and practical exercises to help participants produce clearer and more professional letters, emails, reports, and memos for stronger internal and external communication.	1 day	January 21, 2025
3	Fundamentals of Credit: Credit Lending Process	The course designed to familiarize participants with the bank credit lending cycle, covering how credit applicants are identified, evaluated for creditworthiness, approved, documented, serviced and monitored throughout the loan lifecycle, including remedial management and foreclosed asset considerations.	2 days	January 23–24, 2025
4	BSP Guidelines on the Implementation of the Environmental and Social Risk Management System	The seminar is to provide guidance on the Bangko Sentral ng Pilipinas (BSP) expectations for implementing an Environment and Social Risk Management (ESRM) System in financial institutions, covering sustainability risk concepts, integration of environmental and social risks in governance and risk management, and sustainable finance frameworks	2 Hours	January 24, 2025
1	8th Compliance Period - Mandatory Continuing Legal Education Seminar	The seminar is a UP Law Center-facilitated professional development program providing Philippine Bar members with continuing legal education in core and elective legal subjects as required by the Supreme Court to maintain competence and fulfill MCLE compliance for the 8th compliance period. The seminar covers updates in jurisprudence, ethics, trial skills, and other relevant legal topics to support legal practice excellence.	4 days	January 24 - 31, 2025
70	BBD Learning Series: The How's of Account Opening	Equip branch personnel on the proper procedures for account opening, in accordance with the bank's guidelines.	3 Hours	January 25, 2025
6	New Employees Orientation Program (January)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	January 27-30, 2025
1	Executive Assistant Training Program	A professional development program designed to enhance the core competencies of Executive Assistants, focusing on effective executive support, communication and coordination skills, time and priority management, office professionalism, and strategic administrative practices to support leadership and organizational efficiency.	2 days	January 30 & 31, 2025
1	2025 Philippine Economic Outlook	The session aimed to help banking professionals understand economic forecasts and implications for decision-making and strategic planning.	1 day	January 31, 2025
15	Colliers' Q4 2024 Philippine Property Market Briefing	The seminar is to provided an overview of the Philippine property market performance in the fourth quarter of 2024, covering key trends and data across major real estate sectors (office, residential, industrial, etc.), insights on market challenges such as oversupply and vacancy rates, and expert analysis to help stakeholders navigate evolving property investment and development conditions.	1 day	February 6, 2025
21	e-AMLA Course and Exam	The objective of requiring UCPBS associates to complete the e-AMLA Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AMLA), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 10, 2025

5	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 11, 2025
2	ABCOMP 2025 Annual Conference: Compliance 2.0: Redefining Tomorrow	The conference brought together compliance and anti-financial crime professionals from the Philippine banking sector to discuss emerging regulatory developments, innovation in compliance practices, and strategies for addressing evolving challenges in financial crime prevention and regulatory compliance.	1 day	February 12, 2025
10	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 12, 2025
2	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 13, 2025
1	Mandatory Continuing Legal Education (MCLE)	A continuing professional development program for legal practitioners designed to update and enhance knowledge in various areas of law, legal ethics, and practice standards, ensuring compliance with regulatory requirements and maintaining professional competence.	4 days	February 18–21, 2025
2	Currency Notes and Coins (Legal, Technical and Practical)	A technical training program focused on the legal framework, identification, and handling of Philippine currency, including practical exercises on authenticating banknotes and coins, detecting counterfeits, and ensuring compliance with central bank regulations.	1 day	February 19, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 19, 2025
4	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 20, 2025
4	Credit Investigation Techniques	The seminar is to provide to the participants the practical methods for gathering and evaluating credit information to support sound lending decisions, helping loan officers, micro-finance officers, and credit practitioners minimize credit risk by efficiently collecting relevant borrower data and insights as part of the credit granting process	1 day	February 20, 2025
1	Completed Staff Work	This is a practical training workshop that equipped participants with the skills to prepare thorough, well-organized, and actionable staff work outputs by emphasizing critical thinking, systematic analysis, and professional report drafting techniques that support effective decision-making and managerial approval processes	2 days	February 20 & 21, 2025

2	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	February 21, 2025
6	BSP- CTB AML Webinar on Institutional Risk Assessment and Ultimate Beneficial Ownership	The training focuses on anti-money laundering/combating the financing of terrorism (AML/CFT) compliance topics, particularly institutional risk assessment and the importance of identifying and verifying ultimate beneficial ownership as part of customer due diligence, to strengthen risk-based compliance practices within financial institutions.	4 Hours	February 26, 2025
8	New Employees Orientation Program (February)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	February 26-28, 2025
5	Certified Paralegal Program	This is a professional training program that equipped participants with foundational legal knowledge and practical skills relevant to paralegal and quasi-legal functions, including legal procedures, research, documentation, and court processes to support legal professionals and enhance workplace readiness in legal-related roles.	15 days	March 3-17, 2025
2	33rd BAIPHIL Convention: Harmonizing Cultural Tradition and Technological Innovation Towards a Responsible Banking Legacy	The convention is an annual national convention that brought together banking leaders, regulators, and industry professionals to explore how emerging technologies and digital innovations can be responsibly integrated into the banking sector while preserving cultural values and legacy practices, promoting responsible banking and sector resilience.	3 days	March 6-8, 2025
3	CTB GMM Assessment	This is an assessment session conducted in conjunction with the Chamber of Thrift Banks' General Membership Meeting, designed to evaluate member engagement, sector priorities, and strategic issues affecting the thrift banking industry, and to gather feedback that helps shape future initiatives and discussions of the CTB	4 Hours	March 7, 2025
1	Public Speaking & Presentation Skills	A practical training program designed to enhance participants' public speaking and presentation abilities, focusing on effective communication, audience engagement, speech structuring, confidence building, and the use of visual aids for impactful delivery.	2 days	March 11-12, 2025
3	10th DX Leaders Philippines 2025: Staying Digitally Fit with Next-Gen Tech to Accelerate IT Innovation Surge	A premier industry forum that brought together CIOs, IT leaders, and technology decision-makers to explore how next-generation technologies can accelerate digital transformation and innovation in organizations. The event featured expert-led keynotes, panel discussions, fireside chats, and interactive roundtables on topics such as cloud computing, artificial intelligence, cybersecurity, and other emerging tech trends, equipping participants with strategies and best practices to stay digitally resilient and drive sustainable IT innovation.	1 day	March 13, 2025
1	Attaining Justice: Integrating Forensic Science and Investigative Techniques	The training is to help the participants to be equipped with foundational and applied concepts in forensic science and investigative methods to enhance their ability to support justice outcomes through science-based evidence collection, analysis, and investigative techniques relevant to criminal justice practice.	3 days	March 13-15, 2025

4	PROTECT 2025 Series 17 - Doing Business Amidst New Threats	A strategic and risk management training program designed to equip business professionals with insights and practical strategies to navigate emerging threats in the business environment, including cybersecurity, operational risks, and compliance challenges, ensuring continuity and resilience in operations.	1 day	March 14, 2025
41	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	March 17, 2025
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2	2025 Landbank Gender and Development (GAD) Forum	This forum is a celebration of National Women's Month that highlighted gender equality, women's empowerment, and inclusive development with discussions on contributions and leadership of women across sectors, reaffirming Landbank's commitment to gender and development advocacy.	4 Hours	March 21, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	March 24, 2025
1	Mandatory Continuing Legal Education (MCLE)	A professional development program for lawyers designed to update and enhance knowledge in legal principles, practice standards, and ethical responsibilities, ensuring compliance with regulatory requirements and continuous professional competence.	4 days	April 1-4, 2025
3	Bookkeeping & Accounting Basics: Essential Fundamentals for Non-Accounting Professionals	A practical training program designed to provide non-accounting professionals with foundational knowledge of bookkeeping and accounting principles, including recording financial transactions, preparing basic financial statements, and understanding key accounting concepts to support effective financial management.	1 day	April 10, 2025
27	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	April 10, 2025

1	Customer Complaint Handling	The webinar is to help the participants to be equipped in practical techniques for dealing with customer complaints and difficult situations, including identifying common causes of complaints, using problem-solving and communication strategies, and turning customer concerns into opportunities to improve service and satisfaction	4 Hours	April 11, 2025
9	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	April 11, 2025
6	Balancing Growth and Risk: Governance Approach to Credit Processes	The seminar is to provide the banking and finance professionals with practical insights into credit governance frameworks and risk-informed credit decision-making, emphasizing how to responsibly balance business growth with effective credit risk oversight using sound governance principles and industry best practices.	4 Hours	April 11, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	April 14, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	April 21, 2025
1	Minutes-Taking & Meeting Report Writing	A practical training program designed to enhance participants' skills in accurately recording meeting discussions, preparing clear and concise minutes, and producing well-structured meeting reports to support effective communication and documentation within the organization.	2 days	April 21–22, 2025
2	2025 CMAP National Credit Congress	2025 CMAP National Credit Congress" is the annual flagship event of the Credit Management Association of the Philippines (CMAP) that promoting positive credit awareness, discipline, and the role of technology and data in advancing credit practices across industries.	1 day	April 22, 2025
6	BSP & AMLC Seminar on the Recent Development in the Anti-Money Laundering/ Countering terrorism & Proliferation Financing (AML/CTPF)	The training is to provides an update on anti-money laundering, counter-terrorism financing and proliferation financing regulations, key regulatory developments, common compliance issues, and thematic reviews to enhance understanding of evolving AML/CTPF supervisory expectations and risk-based frameworks	1 day	April 24, 2025
8	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	April 24, 2025

20	Corporate Governance Orientation Program (CGOP) Public Courses	The course is designed to provide participants with a fundamental understanding of modern corporate governance principles and best practices, covering governance frameworks, regulatory updates, board duties and responsibilities, and the roles of board committees such as audit, risk oversight, and corporate governance, within the context of local and global trends.	2 days	April 29 & 30, 2025
92	Branch Conference 2025: Collaboration in Motion: Together in Our Legacy, Our Service	The conference provided to the participants with practical insights into bank cash operations, front-line transaction handling, and operational procedures for accurate, secure, and efficient cash management in financial service environments, enhancing operational skills and promoting best practices in cash-handling processes.	4 Hours	May 2, 2025
1	Climate Risk Modeling for Adaptation and Resilience	The webinar focuses on the importance of climate risk modeling for financial institutions, covering how climate risk assessment tools and frameworks can help banks and other lenders evaluate exposure to climate-related risks and support adaptation-oriented financing strategies, particularly for MSMEs and climate-vulnerable sectors, to strengthen resilience and align with sustainable finance goals.	4 Hours	May 2, 2025
24	New Employees Orientation Program (May)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	May 7-9, 2025
26	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	May 8, 2025
1	"Beat the Heat: EE Starts With Us" VirtualC on GEMP	The webinar training session under the Government Energy Management Program (GEMP) by the DOE that promotes energy efficiency and conservation practices, especially in response to increased energy demand during hotter weather. The session encourages government personnel and stakeholders to adopt practical measures for reducing electricity use, managing energy demand responsibly, and supporting environmental sustainability through everyday energy-efficient behaviors and strategies.	1 day	May 9, 2025
3	AMLC Hands-On Technical Briefing for Compliance Officers (BAP)	The training session designed for compliance officers and AML professionals to enhance their technical understanding of anti-money laundering and counter-financing of terrorism (AML/CFT) reporting processes and compliance obligations, including hands-on guidance on transaction reporting and regulatory expectations to strengthen operational readiness and compliance effectiveness. The AMLC is the Philippines' financial intelligence unit responsible for implementing the Anti-Money Laundering Act.	1 day	May 14, 2025
2	Bytes & Brews 2025, Manila - The Data Blueprint: Unlocking AI-Driven CX Success	The seminar focused on how high-quality data underpins AI-driven customer experience (CX) success, exploring strategies to transform data into actionable insights, enable personalised customer journeys, and ethically manage data in the era of AI-powered experience orchestration with expert presentations and interactive learning	1 day	May 20, 2025

2	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	May 20, 2025
2	CX Unbound: "Craft, Connect, Personalize"	The conference focused on customer experience (CX) strategy and innovation, exploring how businesses can craft meaningful customer journeys, connect through omnichannel engagement, and personalize experiences using emerging trends like mobile-first approaches, AI-driven insights, and social media influence to stay competitive in the evolving digital landscape.	1 day	May 21, 2025
4	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	May 21, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	May 22, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	May 23, 2025
3	Online Statistics Authority for the Implementation of the National	A training program designed to familiarize participants with the processes, guidelines, and technical requirements for implementing the Philippine National ID system, including data collection, registration procedures, and compliance with legal and administrative standards.	1 day	May 27, 2025
3	Project Management	A practical training program designed to equip participants with essential project management skills, including project planning, scheduling, resource allocation, risk management, and effective execution to ensure projects are completed on time, within scope, and on budget.	2 days	June 2-3, 2025
2	Agrifishery Finance Policy Forum	The seminar is a policy forum organized by the Agricultural Credit Policy Council (ACPC) under the Department of Agriculture (DA) that provided stakeholders from government, financial institutions, and the agri-fishery sector with discussions on agricultural and fishery finance, credit access, risk mitigation, and inclusive financing strategies to support farmers, fisherfolk, and rural development.	1 day	June 5, 2025
22	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	June 5, 2025

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4	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	June 9, 2025
6	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	June 10, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	June 16, 2025
3	Labor Law: Code & Practice	A comprehensive training program covering the principles and applications of labor laws, including employee rights, employer obligations, labor standards, compliance requirements, and best practices for effective workforce management and legal adherence.	2 days	June 16–17, 2025
4	BSP-CTB Webinar on Sustainable Finance Framework (SFF) and Environment and Social Risk Management (ESRM) for Trift Bank (Module1)	The webinar aligns with the BSP's broader sustainability agenda to promote responsible finance and risk management among supervised institutions.	2 days	June 17 & 18, 2025
1	Customer Services Excellence	The training is to help the participants to be equipped with practical skills to enhance customer experience and satisfaction, focusing on building a customer-centric service culture, understanding customer needs, managing expectations, and strengthening communication techniques to deliver consistent and high-quality service	4 Hours	June 19, 2025
10	New Employees Orientation Program (June)	To familiarize new employees with the organization's mission, values,	3 days	June 25-27, 2025
3	Emergency Preparedness and Reponse Procedures and Basic Rescue Training	The training that equipped participants with essential emergency preparedness skills, response procedures, and basic rescue techniques to enhance workplace safety and readiness during incidents such as natural hazards or emergencies, including practical guidance on evacuation, first response coordination, and life-saving measures.	2 days	June 26 & 27, 2025
2	to Innovation: Simple, Resilient and Secure Intelligent Data	A technical training session focused on innovative data infrastructure solutions, highlighting NetApp's strategies for building simple, resilient, and secure intelligent storage systems, enabling efficient data management, protection, and business continuity.	1 day	July 1, 2025

4	onal Risk Assessment and Beneficial Ownership Verificat	A compliance-focused training program designed to equip participants with knowledge and practical guidance on conducting institutional risk assessments and verifying beneficial ownership, aimed at mitigating money laundering (ML) and terrorism financing (TF) risks while ensuring adherence to SEC regulations and AML/CFT standards.	1 day	July 4, 2025
54	Signature Verification	A practical training program designed to equip participants with the skills to accurately verify signatures, detect forgeries, and apply proper validation techniques to ensure the authenticity of documents and prevent fraud in financial and administrative transactions.	1 day	July 5, 2025
38	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	July 7, 2025
27	Leadership Training for Managers	A development program designed to enhance managerial leadership skills, focusing on team motivation, effective communication, decision-making, conflict resolution, performance management, and strategic thinking to drive organizational success.	2 days	July 8-9, 2025
3	Company Policy Making	The seminar is a practical workshop that guided participants in formulating, reviewing, and implementing effective company policies, procedures, and employee handbooks that align with organizational goals, promote compliance with relevant laws, and support clear communication and consistent workplace practices.	2 days	July 10 & 11, 2025
1	visit (TAV) for Micro-Establishment as per Department Ord	A compliance-focused program designed to guide micro-establishments on labor standards and workplace regulations through on-site technical and advisory visits, ensuring understanding and adherence to Department of Labor and Employment (DOLE) requirements under Department Order No. 238, Series of 2023.	1 day	July 15, 2025
4	CTB Convention, Thrift Bank 2025: Resilience in Hybrid Banking	The annual convention of the Chamber of Thrift Banks that brought together industry leaders and experts to discuss strategies for strengthening resilience in the evolving hybrid banking landscape, focusing on the integration of traditional banking with digital technologies, risk management, and innovation to support sustained growth and competitiveness of thrift banks.	1 day	July 15, 2025
89	Debt Collection & Legal Remedies	This is a professional training session that provided participants with practical techniques and legal frameworks for effective debt collection, including strategies for handling past-due accounts, understanding applicable laws and regulations, and exploring legal remedies and processes to improve recovery outcomes while maintaining compliance and ethical standards	4 Hours	July 18, 2025

1	2025 BSP Cyber Forum & Industry Cyber Incident Response Tabletop Exercise(TTx)	The webinar is focused industry forum and interactive cybersecurity table-top exercise organized by the BSP to strengthen collaboration, preparedness, and incident response capabilities among BSP-supervised financial institutions and key stakeholders. The event combined expert discussions on evolving cyber threats with a simulated cyber incident response (tabletop exercise) aimed at enhancing participants' understanding of effective coordination, decision-making, and crisis management within the financial sector's cyber resilience framework. This activity supported BSP's broader initiatives to fortify the digital financial ecosystem against emerging cyber risks and promote best practices in cyber incident response and resilience.	1 day	July 18, 2025
3	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	July 21, 2025
8	SEC AML/CFT Obligations of SEC Covered Persons	A compliance-focused training program designed to provide participants with an understanding of Anti-Money Laundering (AML) and Countering the Financing of Terrorism (CFT) obligations for SEC-covered persons, including regulatory requirements, risk assessment, reporting procedures, and best practices to ensure adherence to SEC and AML/CFT guidelines.	1 day	July 22, 2025
13	#CreditForBusiness: The Importance of CIC Credit Report and Business Loans	The webinar is a facilitated by CIC Academy, the training that highlighted the importance of understanding and using the CIC Credit Report as a tool for business financing and creditworthiness, especially for MSMEs and aspiring borrowers. The session covered how to build and maintain good credit standing, how credit reports influence access to business loans, and practical guidance on navigating credit and loan applications. The webinar also featured expert speakers from CIC and partner institutions such as Small Business Corporation to answer questions and provide insights on responsible borrowing and maximizing credit opportunities.	3 Hours	July 25, 2025
3	BSP Forum on National ID with the theme: Building Trust and Synergy in Digital Identity for on Inclusive and Secure Financial System	This forum discuss the role of the Philippine National ID and digital identity systems in promoting financial inclusion, secure customer onboarding, and enhanced identity verification practices within the financial ecosystem.	1 day	July 28, 2025
2	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	July 28, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	July 29, 2025
12	New Employees Orientation Program (July)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	July 29-31, 2025

2	al Certificate in Total Rewards and Compensation Strateg	A comprehensive program designed to equip HR and management professionals with advanced knowledge and practical skills in designing and implementing effective total rewards and compensation strategies, including salary structures, benefits, incentives, and performance-linked rewards to drive employee engagement and <u>organizational performance.</u>	2 days	July 29 & 31, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AMLA), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	July 30, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AMLA), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	July 31, 2025
2	2025 YGC Disaster Resiliency Summit	The annual summit brought together business continuity leaders and emergency management experts to share insights and best practices on strengthening disaster preparedness, resilience, and continuity planning across the Yuchengco Group of Companies and its affiliates, fostering a culture of risk awareness and resilience in the face of <u>natural hazards.</u>	1 day	August 1, 2025
1	Priming for Cyberdefense: The Consummate Strategy	A specialized training program designed to equip participants with advanced knowledge and practical strategies in cybersecurity defense, focusing on threat identification, risk mitigation, proactive security measures, and best practices to protect organizational information <u>assets</u>	1 day	August 1, 2025
1	AML Officer's Brown Bag Session	The session is an informal learning session for compliance professionals and AML officers in the banking industry, focusing on practical discussions and peer-to-peer knowledge sharing on anti-money laundering (AML) issues, trends, and best practices to <u>strengthen compliance capabilities and operational readiness.</u>	1 day	August 6, 2025
5	BSP-CTB Webinar on Sustainable Finance Framework (SFF) and Environment and Social Risk Management (ESRM) for Thrift Bank (Module2)	The webinar co-organized by the BSP and CTB that built on Module 1 by providing further insights into applying the Sustainable Finance Framework and Environment and Social Risk Management practices in thrift banks, focusing on implementation strategies, risk assessment, and opportunities for integrating sustainability considerations into <u>credit and operational processes.</u>	4 Hours	August 6, 2025
4	Effective Presentation Skills	The webinar that equipped participants with practical techniques for designing and delivering clear, confident, and engaging presentations, including managing presentation anxiety, planning content and visual aids, and improving delivery skills for more impactful communication.	4 Hours	August 6, 2025
29	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AMLA), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	August 8, 2025

110	Know Your Money and Counterfeit Detection	A practical training program aimed at enhancing participants' knowledge of currency authentication, recognizing counterfeit bills, and applying proper verification techniques to ensure accuracy and security in cash handling operations.	1 day	August 9, 2025
4	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	August 11, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	August 12, 2025
39	Professions'(DNFBPs) Implementation of Name Screening	A compliance-focused webinar designed to guide DNFBPs on implementing effective name screening procedures for Targeted Financial Sanctions (TFS), ensuring adherence to Anti-Money Laundering and Counter-Terrorism Financing regulations and enhancing risk management practices.	1 day	August 12, 2025
2	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	August 13, 2025
1	Effective Solutions for Workplace Behavioral and Disciplinary I	A practical training program designed to equip supervisors and managers with strategies to identify, address, and prevent workplace behavioral and disciplinary issues, promoting a positive work environment, effective conflict resolution, and adherence to organizational policies.	1 day	August 13, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	August 14, 2025
1	Enterprise Risk Management (ERM)	This is a professional course that equipped participants with a strategic understanding of enterprise-wide risk management, including techniques for identifying and assessing risks, aligning ERM with business objectives, and implementing key risk indicators to enhance decision-making and organizational resilience in a volatile environment.	2 days	August 15, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	August 15, 2025
3	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	August 18, 2025

1	Board of Trustees, Advisers and Committee Chairpersons	A governance and orientation program designed to formally induct Board of Trustees, Advisers, and Committee Chairpersons, covering roles and responsibilities, fiduciary duties, corporate governance principles, regulatory expectations, and strategic oversight to ensure effective leadership and compliance for the fiscal year.	1 day	August 19, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	August 19, 2025
1	Cybercrime, Cyber Libel, and Online Harassment: Legal Insights Under R.A. 10175	This is a live webinar that provided participants with practical legal insights into the Cybercrime Prevention Act (R.A. 10175), focusing on the definitions, elements, penalties, and responsible digital behavior related to cybercrime, cyber libel, and online harassment in the Philippines. It helped attendees understand their rights and risks in online communication and how to navigate digital legal issues effectively.	1.5 Hours	August 19, 2025
9	Intricacies of AFASA and Its Implementing Circulars, Expla	A regulatory training program designed to provide participants with a comprehensive understanding of the Anti-Fraud and Anti-Scam Act (AFASA) and its implementing circulars, including compliance requirements, risk mitigation strategies, and practical applications to ensure adherence to legal and regulatory standards.	1 day	August 19, 2025
5	BSP-CTB Webinar on Sustainable Finance Framework (SFF) and Environment and Social Risk Management (ESRM) for Trift Bank (Module3)	The webinar co-organized by the Bangko Sentral ng Pilipinas and the Chamber of Thrift Banks that continued the series on the Sustainable Finance Framework and Environment and Social Risk Management, focusing on advanced integration, implementation practices, and case applications of sustainability and ESRM principles in thrift bank operations and credit decision processes to support responsible finance and risk management	4 Hours	August 20, 2025
10	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	August 22, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	August 28, 2025
1	redit Module 3 & 4: Business Risk Assessment and Indust	A training that helped participants understand how to evaluate a borrower's business operations and the broader industry environment as part of effective credit risk analysis, covering key techniques such as operational risk questions, market positioning tools, and industry risk frameworks to support sound lending decisions.	2 days	August 28 & 29, 2025

2	Attracting and Selecting the Right Talent through Competency-Driven Strategies	A free live webinar is to help HR professionals, hiring managers, and recruiters to be equipped in practical competency-based approaches to talent acquisition—including how to define role competencies, craft effective job postings, conduct structured interviews, and make evidence-based hiring decisions to attract and select high-performing candidates aligned with organizational goals.	1.5 hours	September 1, 2025
10	New Employees Orientation Program (August)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	September 2-4, 2025
1	Training Needs Analysis	A practical training program designed to equip HR and learning professionals with the skills and methodologies to identify organizational and employee training needs, analyze skill gaps, and develop targeted learning interventions that enhance workforce performance and align with business objectives.	1 day	September 6, 2025
3	Effective Business Writing: Professionalizing Your Communication Skills	The training covered key principles and guidelines of effective business writing, including grammar rules, common errors in business correspondence, and practical exercises to help participants produce clearer and more professional letters, emails, reports, and memos for stronger internal and external communication.	1 day	September 9, 2025
4	BSP-CTB Webinar on Building Digital Trust through HASH in the Era of Digital Identity (focus on IT audit)	The seminar focused on strengthening digital trust and cybersecurity in financial institutions by discussing the role of hashing and secure digital identity principles within IT audit frameworks, helping participants better understand digital identity assurance, audit readiness, and risk controls to support secure digital transformation initiatives across the banking sector.	3 Hours	September 12, 2025
31	Leadership Training for Supervisor	A focused training program aimed at developing supervisory leadership skills, including team management, effective communication, motivation techniques, conflict resolution, and practical strategies to enhance team performance and achieve operational goals.	1 day	September 15, 2025
3	CTB General Membership Meeting	This is a regular assembly of the Chamber of Thrift Banks (CTB) where member thrift banks gather to discuss industry developments, policy issues and collective initiatives affecting the thrift banking sector, including topics like liquidity, regulatory engagement, and strategic direction for the association's advocacy and programs.	1 day	September 16, 2025
9	Root Cause Analysis, & Disclosures Pertaining to the Ke	A specialized webinar aimed at banking professionals to enhance understanding of financial reporting (FINREP) risks, conducting risk assessments, performing root cause analysis, and preparing disclosures for effective risk management and regulatory compliance.	1 day	September 18, 2025
197	BBD Learning Series: Cash Operations	The seminar is to provide participants with practical insights into bank cash operations, front-line transaction handling, and operational procedures for accurate, secure, and efficient cash management in financial service environments, enhancing operational skills and promoting best practices in cash-handling processes.	1 day	September 20, 2025

729	Security Awareness Program	The seminar ensures that branch employees are alert, knowledgeable, and capable of identifying threats, preventing incidents, and responding effectively, thereby protecting the bank, its assets, and its customers.	1 day	September 22, 2025
2	Genesys CX Tour Manila 2025 / Deliver the next level of experience	An industry learning event focused on the latest trends, strategies, and technologies in customer experience (CX), highlighting the Genesys platform, digital transformation, omnichannel engagement, AI-driven customer journeys, and best practices for delivering enhanced and seamless customer experiences.	1 day	September 22, 2025
4	Digital Transformation / Cybersecurity for Thrift Banks	The webinar is focused on helping thrift banking professionals understand the key aspects of digital transformation and cybersecurity resilience, including how to strengthen their digital systems, governance, and risk-management practices to protect against cyber threats while advancing digital services in the evolving hybrid banking landscape.	4 Hours	September 24, 2025
7	New Employees Orientation Program (September)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	September 24-25, 2025
1	Understanding DOLE Inspections: HR's Guide to Labor Compliance and Audit Readiness	A practical training program designed to equip HR professionals and managers with the knowledge and tools to prepare for Department of Labor and Employment (DOLE) inspections, ensure labor law compliance, and maintain audit-ready records and processes.	1 day	October 1, 2025
1	Webinar on Cybersecurity Governance, Risks and Compliance	A webinar designed to provide participants with an understanding of cybersecurity governance frameworks, risk management practices, and compliance requirements, enabling organizations to protect critical information assets and ensure adherence to regulatory standards.	1 day	October 3, 2025
43	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 8, 2025
2	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 10, 2025
6	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 13, 2025
4	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 14, 2025

4	ESG Unlocked: What's Next for BSFIs*	The training is a sector-focused event jointly hosted by ABCOMP with industry partners that brought together compliance officers, banking leaders, and sustainability experts to discuss the evolving landscape of Environmental, Social, and Governance (ESG) practices and sustainable finance expectations for Bangko Sentral ng Pilipinas-supervised financial institutions (BSFIs), including implications of emerging sustainability standards such as IFRS S1 and S2 and regulatory developments impacting the Philippine banking sector's ESG integration and reporting.	1 day	October 14, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	October 15, 2025
40	Webinar on Pollution Control Officer Training	A technical training program designed to equip participants with the knowledge and skills required to effectively serve as Pollution Control Officers (PCOs), covering environmental regulations, pollution prevention strategies, compliance monitoring, reporting procedures, and best practices for workplace and community environmental protection.	5 days	October 20–24, 2025
2	Webinar on Pollution Control Officer Training	A technical training program designed to equip participants with the knowledge and skills required to effectively serve as Pollution Control Officers (PCOs), covering environmental regulations, pollution prevention strategies, compliance monitoring, reporting procedures, and best practices for workplace and community environmental protection.	5 days	October 20–24, 2025
3	Workshop on the Revised Banks' Consolidated Complaints Report (BCCR) under Memorandum No. 2025-009.	A practical workshop designed to guide banking professionals in preparing and submitting the Revised Banks' Consolidated Complaints Report (BCCR) in accordance with BSP Memorandum No. 2025-009, covering reporting procedures, data accuracy, compliance requirements, and best practices for effective complaint management.	2 days	October 22–23, 2025
9	New Employees Orientation Program (October)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	October 22-24, 2025
8	Security Awareness Program	The seminar ensures that branch employees are alert, knowledgeable, and capable of identifying threats, preventing incidents, and responding effectively, thereby protecting the bank, its assets, and its customers.	1 day	October 23, 2025
1	e-AML A Course and Exam	The objective of requiring UCPBS associates to complete the e-AML A Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML A), its Implementing Rules and Regulations, and all relevant AML C issuances.	1 day	October 23, 2025
7	BSP-CTB Webinar on Operational Resilience	The seminar is focused on strengthening operational resilience frameworks, helping participants understand regulatory expectations, governance practices, and risk-management strategies to ensure that critical banking operations can continue despite disruptions — aligned with BSP's operational resilience guidelines aimed at maintaining service continuity and mitigating impacts of disruptions.	3 Hours	October 23, 2025

2	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 24, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 27, 2025
6	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 27, 2025
1	e-AML Course and Exam	The objective of requiring UCPBS associates to complete the e-AML Course and Exam is to ensure full understanding and compliance with the Anti-Money Laundering Act (AML), its Implementing Rules and Regulations, and all relevant AMLC issuances.	1 day	October 28, 2025
7	Workshop on the Drafting and Creation of Functional Specification Documents (FSDs)	A technical training program designed to guide participants in understanding, preparing, and documenting Functional Specification Documents (FSDs), covering requirements gathering, system functionalities, process mapping, and documentation standards to ensure clarity and alignment between business needs and IT solutions.	1 day	October 29, 2025
2	Workshop on APDS Payroll Deduction System (APDS) Guidelines and the off	A training and orientation program designed to familiarize participants with the updated APDS guidelines, procedures, and features of the new APDS portal, ensuring accurate payroll deductions, compliance with regulatory requirements, and efficient use of the system.	1 day	November 4, 2025
7	2025 Data Privacy Training for the Banking Sector	The training helps the participants from the banking sector with insights into data privacy principles, regulatory requirements, and best practices for safeguarding personal and financial information to improve compliance and protect customer data within financial institutions.	2 days	November 5-6, 2025
20	Effective Business Writing: Professionalizing Your Communication Skills	The training covered key principles and guidelines of effective business writing, including grammar rules, common errors in business correspondence, and practical exercises to help participants produce clearer and more professional letters, emails, reports, and memos for stronger internal and external communication.	1 day	November 6, 2025
1	Workshop on Corporate Bond Market Development and Capital Sol	A capacity-building workshop focused on strengthening understanding of the corporate bond market, regulatory frameworks, and financing instruments, with emphasis on capital market development and alternative capital solutions to support small and medium-sized enterprises (SMEs).	1 day	November 10, 2025
85	Mental Health Webinar: Mastering Stress with Grace and Resili	A webinar designed to help participants understand stress management, build emotional resilience, and develop practical strategies for maintaining mental well-being and work-life balance in a professional environment.	4 Hours	November 11, 2025

37	First Safety Seminar & Emergency Evacuation Drill	A safety training program conducted to educate employees on basic fire safety, emergency preparedness, and proper response during fire incidents, including evacuation procedures, use of fire safety equipment, and coordination during emergency situations to ensure <u>workplace safety and compliance with safety regulations.</u>	2 Hours	11/12/2025
2	Building Public Trust Through Responsible Data Privacy Con	A training program designed to equip participants with knowledge and best practices in data privacy, focusing on compliance with the Data Privacy Act, responsible handling of personal information, risk mitigation, and strategies to build public trust through secure and <u>ethical data management.</u>	1 day	'November 14, 2025
1	Capital Markets for SMEs	The training is to introduced to the participants—particularly small and medium enterprise (SME) owners and advisers—to capital markets concepts, financing options, and how SMEs can potentially access capital markets (e.g., debt and equity instruments) to support business <u>growth and funding needs</u>	1 day	November 14, 2025
2	Bringing Initiative Session	The session is designed to introduce and explain key BSP initiatives, programs, or stakeholder engagement activities to local participants, enhancing understanding of relevant financial topics and promoting <u>financial awareness and institutional initiatives.</u>	2 Hours	November 15, 2025
2	Credit Risk Database (CRD) Briefings	The session is to introduced to the participants regarding with the Credit Risk Database Philippines (CRDPh)—a web-based credit risk scoring system jointly developed by the Bangko Sentral ng Pilipinas (BSP) and the Japan International Cooperation Agency (JICA) that supports risk-based lending and enhanced SME credit evaluation by providing statistical credit risk outputs to help lenders better assess the <u>creditworthiness of small and medium enterprises (SMEs).</u>	4 Hours	November 20, 2025
23	Customer Complaint Handling	The webinar is to help the participants to be equipped in practical techniques for dealing with customer complaints and difficult situations, including identifying common causes of complaints, using problem-solving and communication strategies, and turning customer concerns into opportunities to improve service and satisfaction	4 Hours	Novemsber 21, 2025
4	AML/ CFT Compliance Series: Mitigating Proliferation Financing Risk Through Trasaction Reporting	The webinar is focused on proliferation financing risks and the role of transaction reporting (e.g., Suspicious Transaction Reporting) in identifying and mitigating such risks within the capital markets and financial sector, helping strengthen participants' understanding of evolving AML/CFT regulatory expectations and reporting requirements.	4 Hours	November 21, 2025
2	th BSP;s Superviroty Expectations and Regulatory Require	A regulatory compliance training focused on the Bangko Sentral ng Pilipinas (BSP) supervisory expectations and regulatory requirements governing Related Party Transactions (RPTs), including risk management, disclosure standards, governance controls, and compliance practices to ensure sound corporate governance and <u>regulatory adherence.</u>	1 day	November 21, 2025
1	Strengthening Access to Finance for Clean Energy for MSN	A virtual workshop designed to equip participants with knowledge and practical strategies to enhance access to financing for clean energy projects among micro, small, and medium enterprises (MSMEs), focusing on sustainable investment opportunities, financial <u>instruments, and policy frameworks.</u>	1 day	November 26, 2025

8	New Employees Orientation Program (November)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	November 26-28, 2025
3	OGCC Legal Conclave: Uniting Pillars of Legal Excellence	A legal development program aimed at enhancing the knowledge, skills, and collaboration of government legal practitioners, focusing on best practices in legal research, case management, ethical standards, and effective legal service delivery.	1 day	November 27, 2025
4	ween Climate Adaptation and Nature – An Introduction for	A training program designed to introduce financial professionals to the connections between climate adaptation and nature-based solutions, emphasizing the integration of environmental considerations into financial decision-making, risk assessment, and sustainable investment practices.	1 day	December 2, 2025
2	CTB GMM cum Christmas Party	This is an annual general membership meeting of the Chamber of Thrift Banks, combined with a Christmas celebration, where members review industry updates, discuss sector initiatives, and strengthen networking and camaraderie among thrift banking professionals.	1 day	December 4, 2025
1	Business Issues Forum Gobal Financial Shifts	The seminar convened thought leaders, business executives, and industry professionals to examine key developments and evolving dynamics in the global financial landscape, including the implications of geopolitical and economic shifts on business strategy, risk management, and market opportunities. The forum is part of Leverage International's series of events focused on pressing global and local business issues.	1 day	December 5, 2025
2	egulatory Plan And Other Requirements Under Arta Memo	A regulatory compliance training designed to familiarize participants with the Annual Regulatory Plan and related obligations under ARTA Memorandum Circular No. 2022-06, including processes, reporting requirements, and best practices to ensure transparency, efficiency, and adherence to anti-red tape regulations.	1 day	December 10, 2025
2	Training & Development Competency Analysis	A professional development program designed to equip HR and training professionals with the skills to assess and analyze workforce competencies, identify training gaps, and design targeted learning interventions to enhance employee performance and align with organizational goals.	2 days	December 16–17, 2025
9	New Employees Orientation Program (December)	To familiarize new employees with the organization's mission, values, policies, and work culture to ensure a smooth and effective transition into their roles.	3 days	December 18-22, 2025
99	sk and Control Self-Assessment (RCSA) Roll-out for Branch	A training program designed to guide branch personnel in implementing the Risk and Control Self-Assessment (RCSA) process, including identifying risks, evaluating controls, documenting findings, and ensuring alignment with organizational risk management and compliance standards.	3 Hours	December 20, 2025